



ONLINE BILL PAYMENT

- Sign in to Stimulus Broadband Customer Portal using your valid username and password.
- On the Summary page, select the desired account from the Accounts drop-down list.
- The Balance Summary for the selected account is displayed.
- To make a payment, click Make a Payment option on the right-hand side. A pop-up will appear.

The screenshot shows the Stimulus Broadband Customer Portal. At the top, there's a navigation bar with 'SUMMARY', 'BILLING', 'PRODUCTS', and 'SUPPORT'. Below this, there's a dropdown menu for 'Accounts' with a red arrow pointing to it. The main content area is titled 'Balance Summary'. It features a green success message: 'Success! Your pending payment of \$2.00 has been received for processing.' and a red attention message: 'Attention: You have a past due balance of \$48.00. Payment is due at this time.' Below these messages, there's a table with the following data:

Next Payment Due	Amount Due
Due Immediately	\$125.65
Current Bill	\$172.65
Pending Payments	-\$2.00
Payments Received	-\$45.00

To the right of the table, there's a 'Make a Payment' button with a red arrow pointing to it. Below this button, there are several links: 'VIEW CURRENT BILL', 'WHAT CHANGED?', 'VIEW STATEMENTS', 'MANAGE BILL DELIVERY', and 'MANAGE AUTOPAY' (which is marked as 'OFF').

MAKING A PAYMENT

Payment Date

- By default, the **Payment Date** is set to the current date.

Payment Amount

- From the **Payment Amount** drop-down list, select one of the following options:
- **Amount Due** – Pays the current bill amount, including any pending payments.
- **Current Billed Amount** – Pays the total amount billed during the most recent billing cycle.
- **Past Due Amount** – Pays any outstanding past-due balance, if applicable.
- **Custom Amount** – Enter a payment amount of your choice in the **Amount to Pay** field.

The 'Make a Payment' pop-up window shows the following fields:

- Due Date:** Jul 2, 2026
- Amount Due:** \$125.65
- Payment Date:** 07/20/2026
- Payment Amount:** Amount Due: \$125.65
- Payment Method:** Select a Payment Method

At the bottom right, there are 'CANCEL' and 'CONTINUE' buttons.

Payment Method:

- Click the **Payment Method** drop-down and select **Add Payment Method**.
- The portal supports **Bank Account (ACH)**, **Credit/Debit Card**, and **Wallet** payments (**PayPal** and **Google Pay**).

Add Payment Method

- ☐ Preferred card
- ☒ Save for Future Use

Payment Nickname *

Enter account nickname

CLOSE

CONTINUE

- If adding a **Credit/Debit Card** or **Wallet**, select **Preferred Card** to save it as your default payment method for future payments.
- If adding a **Bank Account**, select **Save for Future Use** to securely store the account information for future payments.
- In the **Payment Nickname** field, enter a name that will help you easily identify the payment method later.
- Click **Continue**. The **Add Payment Method** window will open.

Add Payment Method

☒ Preferred card

☒ Save for Future Use

Payment Nickname *

VISA 1234

CLOSE

CONTINUE

Add Payment Method

☐ Preferred card

☒ Save for Future Use

Payment Nickname *

BOA Savings Account

CLOSE

CONTINUE

Add a Bank Account

Complete the following fields:

- Routing Number
- Account Number
- Name on Account
- Bank Account Type

- **Add a Credit/Debit Card**
Complete the following fields:
 - Card Number
 - Expiration Date
 - CVV
 - Cardholder Name
 - ZIP/Postal Code
- **Add a Wallet**
 - Select Google Pay or PayPal.
 - Follow the on-screen prompts to complete verification and authorization.
 - Click Save to add the payment method.
- Click **Save** to add the payment method.
- The newly added payment method will appear in the **Payment Method** drop-down list and will be available for use.
- After selecting the desired payment method, click **Continue** to proceed with the payment.

Make a Payment

Due Date: Jul 2, 2026 Amount Due: \$125.65

Payment Date: 07/20/2026

Payment Amount: Amount Due: \$125.65

Payment Method: Bank - Checking #...0000

Select a Payment Method

- Wallet - PayPal #...E
- Card - Visa #...1111
- Bank - Checking #...0000

Add Payment Method

REVIEW AND COMPLETE YOUR PAYMENT

- In the Review Payment window verify the details below:
 - Payment Date
 - Payment Method
 - Payment Amount
 - Convenience Fee
 - Total Amount
- Check the box to agree to the convenience fee amount levied on your payment. Bank Payments may not have a convenience fee.
- Click the **Cancel** button to cancel the payment and go back to the Summary page.
- Click on the **Edit** button to go back to the previous (Make a Payment) window.
- Click on the **Complete Payment** button to make the payment.
- The Payment Confirmation window displays.

Review Payment

Payment Date: Jul 20, 2026 Payment Method: Card - Visa #...1111

Payment Amount: \$125.65
Convenience Fee: \$3.99
Total Amount: \$129.64

☐ By clicking 'COMPLETE PAYMENT', you agree that a convenience fee of \$3.99 will be added to your payment. The total amount charged to Card - Visa #...1111 will be \$129.64.

By clicking 'Complete Payment' you acknowledge that payments apply immediately to your account, but may take up to five business days to be processed by your financial institution. Payments are processed Monday through Friday (excluding holidays). Authorized charges to your chosen payment method will be processed for the amount indicated above.

CANCEL EDIT COMPLETE PAYMENT

Payment Confirmation

Thank you for your payment!
Please note this as Transaction ID 60163420181

CLOSE

MANAGE AUTOPAY

- To manage your AutoPay settings, click **Manage AutoPay**.
- Add a new payment method or select an existing one from the **Payment Method** drop-down list.
- Choose a Monthly **Payment Date** from the available options.
- Check the box to agree to the convenience fee amount levied on your payment. Bank Payments may not have a convenience fee.
- Click **Enroll** to activate AutoPay and have your payment processed automatically each month.

MAKE A PAYMENT

VIEW CURRENT BILL

WHAT CHANGED?

VIEW STATEMENTS

MANAGE BILL DELIVERY

MANAGE AUTOPAY OFF