



CUSTOMER PORTAL REGISTRATION & LOGIN

PORTAL HOMEPAGE:

- When you navigate to the Portal, the **Sign In** page is displayed.
- Existing users can sign in to their account, while new users can create a new account from this page.
- If you do not already have a Portal account, click **Create Account** to register.

REGISTRATION STEPS:

- Enter your **First Name, Last Name, Username,** and desired **Password** in the respective fields.
- Enter your Stimulus Broadband **Account Number**. You can find it on the email you received notifying that your invoice is available online.
- An **E-mail Address** is needed to register.
- Click **Get Registration Code**. A registration code will be sent to the Email Address entered.
- Enter the Verification Code emailed to you along with the CPNI Password associated with your billing account and click **Continue**.
- If you did not already create a CPNI password in our new system, your CPNI is 1234. You can change your CPNI upon creating an account.
- If you do not remember your CPNI password, click **Forgot CPNI Password**, then click Send CPNI Password on the next page to send your CPNI password to the email address on file.
- In the next window, review the **Terms & Conditions**, check the box to confirm and click **Continue**.

Sign In

Username *

[Forgot Username](#)

Password *

[Forgot Password](#)

☐ Remember Username

SIGN IN

By clicking 'Sign In', you agree to our [Terms and Conditions](#) and have read and acknowledge our [Privacy Policy](#).

Don't already have an account?

CREATE ACCOUNT

Register an Account

First Name *

Last Name *

Username *

Password *

Confirm Password *

Email Address *

Account Number *

GET REGISTRATION CODE

Account Registration

We sent a one-time registration code to the email provide during sign-up. Enter the code below to complete account registration

Verification Code *

Enter verification code

CPNI Password *

Enter CPNI password

[Forgot CPNI Password](#)

CONTINUE

CANCEL

Forgot your Username or Password

- If you forgot your Username or Password, click the **Forgot Username** or **Forgot Password** link as applicable on the Sign In page.
- In the Recover Username/Password dialog that appears, enter the Email Address associated with your portal account creation and click **Send Recovery Email**.
- Follow the instructions on the email to sign in.